

SHOUT Youth and Community Project

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Investment***

Oxford Citizens Housing Association

Why did we get involved?

- Our Residents wanted activities for young people
- The Respect Standard
- Moral obligation to build strong communities
- Good for the bottom line



business for neighbourhoods

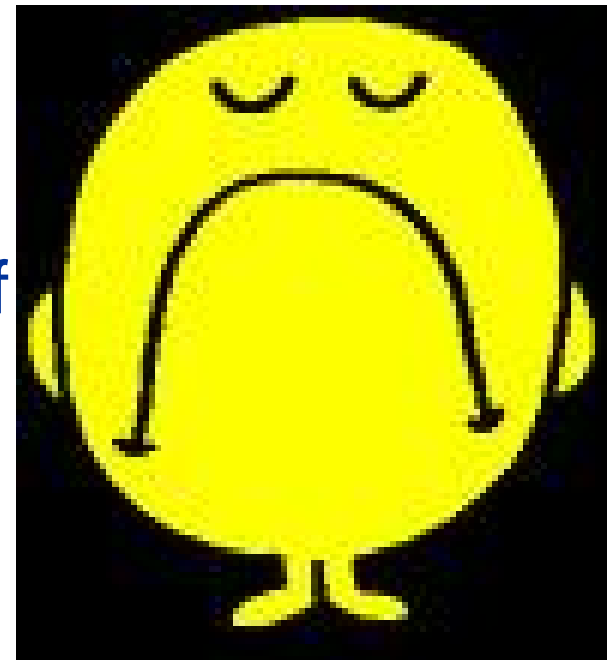
What is our role as RSL's?

- Knowledge of the local community
- Catalyst and Vision
- Resources bridge
- Stability and continuity



The possible pitfalls!

- We're housing providers not youth workers!
- Data protection hurdles
- Housing management staff must be on board
- Realistic expectations
- Exit - continuation strategy



Outcomes

**50% Reduction in
Anti Social Behaviour
calls to OCHA from
residents in the 3
main areas 2006-08**



Further outcomes

- **Resident satisfaction:**
“SHOUT has given me a lifeline” Resident
- **Staff satisfaction:**
“SHOUT is a brilliant project...we can already see the difference.”
Housing Manager



Want to do something similar?

- LISTEN to what your residents saying?
- BUILD a strong partnership with youth work provider and others
- DEVELOP a vision



Contact Details

SHOUT project leaflet

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Oxford Citizens Housing Association
housing people – building communities



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for children and young people

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