

What is there to  about?

Getting alongside
Staying alongside

Jeremy Spafford
Independent Evaluator

Methodology



- Policy Context Review – December 2007
- Interim Evaluation – March 2008
- Good Practice Guidelines – October 2008
- Final Evaluation – March 2009

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Success Factors



- **Partners**
- **Workers**
- **Ownership**
- **Sustainability**
- **Evaluation**

The Model



- **Listen**
- **Respond with quick wins**
- **Be visible, available and reliable**
- **Hand over responsibility**
- **Across generations**
- **Strong partnerships and strong management**

Pitfalls

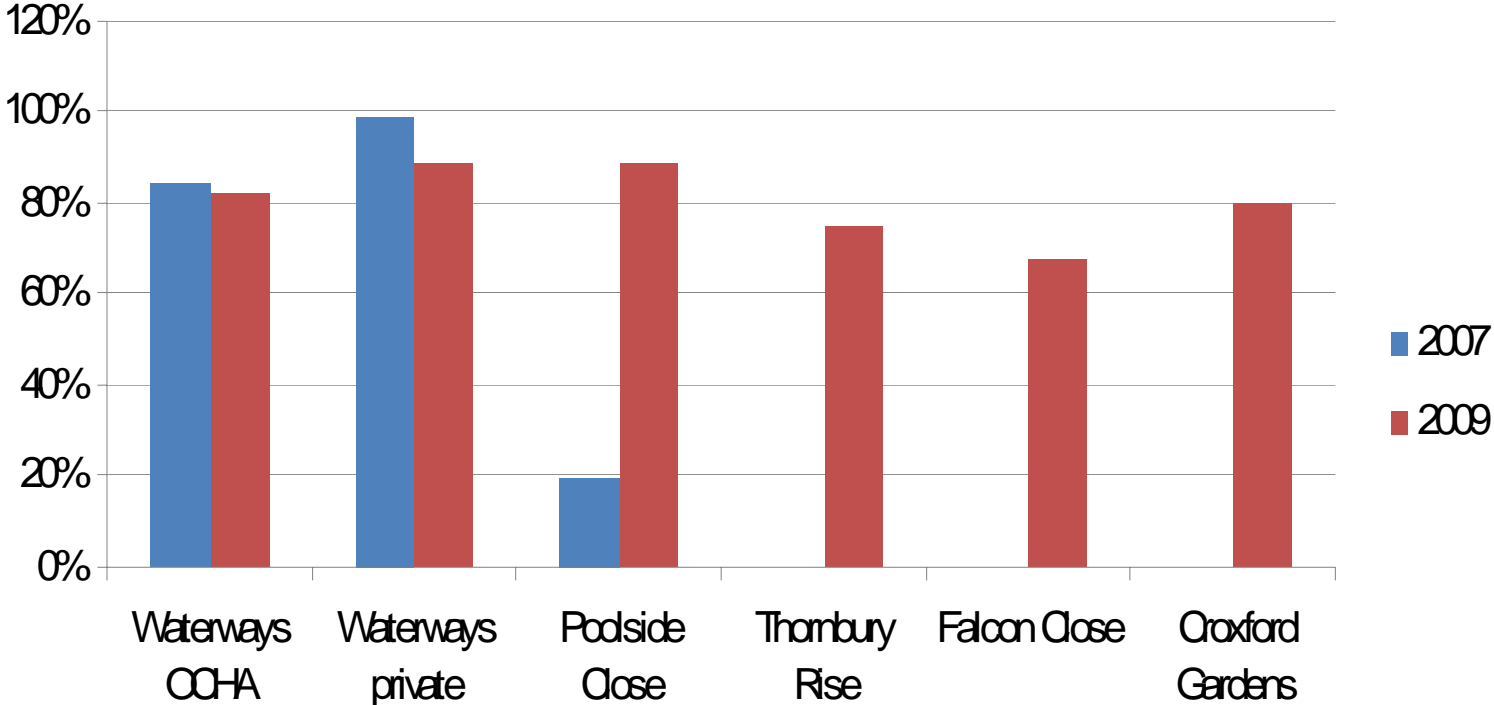


- **Over stretched staff**
- **Losing staff**
- **Missing partners**
- **Short term funding**
- **Data protection**
- **Over promising**
- **Cynicism**

Anti Social Behaviour

	Total complaints 2007	Total complaints 2008
Waterways	109	61
Poolside Close	36	18
Thornbury Rise	15	9

Very or Fairly Satisfied



Four layers:

Youth Work

Support

Mediation

Advocacy

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